

DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 20th June 2017

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

ATTENDANCE: Tanya Smith (Goolburri Toowoomba), Jenny Withnall & Kath McUtchen (Lifeline Darling Downs), Steph Clutterbuck (Dalby Chamber of Commerce), Callie Wolter (Anglicare), Tom Hine (Clontarf), Jason Vella (Western Downs Outreach Program), Tania Marshal (Arrow Energy), Lynda Hammond (CAP), Andrew Phelan (Youth In Search), Carolyn Tillman (WDRC), Richard Kelly (Lives Lived Well), Denise Goth (Mercy Family & Child Connect), Con Harriman (Queensland Health), Selena Kelly (Goondir), Jenna Kennedy & Irene Tanks (Dalby Crisis Centre), Maree Burton (St Vincent De Paul) & Rebecca Lee (MYCNC)

APOLOGIES: Jayne Swift, Samara Hanrahan, Ingrid Hubner & Pauline Steinohrt (Ozcare), Kelly Ryan (PCYC), Tanya Carrol (FoodAssist), Debbie Rooskov (STEPS), Le-Anne Callaghan, Nicole Cooper & Josh Fountain (DISCO), Kim Tubb (Lifeline Darling Downs), Kelly Breuer & Sue Fisher (NDIS), Robyn Markham (Anglicare), Lyndal Crossman (Dept. Human Services), Jenni Frizzell & Peter Proctor (Carers QLD), Debbie Smith (PIR), Kerry Vohland (Dalby Chamber of Commerce), Danny Gibbs & Alison Wright (Endeavour Foundation) & Norman Wotherspoon (Dept. Human Services)

Tanya Smith (Goolburri Toowoomba) [0499 112 276](tel:0499112276) tanyas@goolburri.org.au

-) New Family Wellbeing Program leader
-) Looking at recruiting out in the Dalby area for a Wellbeing worker (Part time) and a Linker worker (Full time) both are for individuals who identify as Indigenous
-) Covering Toowoomba, Yarraman, Chinchilla, Roma, St George, Cunnamulla, Texas & Stanthorpe
-) Linker Worker is mainly case management role, going out and identifying what the family needs.
-) Family Wellbeing worker is there for early intervention, keeping the children out of the Child Safety Department
-) Goolburri is not a child protection unit and is trying to get away from that stigma

Jenny Withnall & Kath McUtchen (Lifeline Darling Downs) [1300 991 443](tel:1300991443)

lifeline@lifelinedarlingdowns.org.au

-) Financial resilience and gambling help
-) Connecting with Dalby services and get a bit of an overview
-) Kath is the new *Financial Resilience Worker* with Life Line Darling Downs based in Dalby but traveling out as far west as Roma
-) Providing one on one support to individual clients to build financial resilience when they have a lot of debt or financial stress coming from debt collectors, will refer onto financial counsellors they will then advocate on the clients behalf to get them back in the clear
-) Bianca is attending – *TAFE Student* completing a diploma of Community Services, currently completing practical work through Lifeline Toowoomba

Steph Clutterbuck (Dalby Chamber of Commerce)

-) Taken over from Trudi, only part-time so not available at all hours, however another person is going to join the Chamber team to take up the hours Steph is unavailable
-) Innovations Dinner was a success with everyone gaining a lot out of it, now chamber has planning and strategy to focus on as a result of the dinner

-) Tourism breakfast is coming up on the 21st June
-) Skilling Queenslanders program is graduating next week
-) Program Supervisor position is still open for applications for the third round of the skilling Queenslanders program and also still accepting resumes from job seekers to participate in the third round of the program, participants will gain a certificate 1 in Business and will also receive help in gaining employment

Callie Wolter (Anglicare) 0427 224 097 cwolter@anglicaresq.org.au

-) *Family Intervention Service*
-) Information gathering to better help clients

Tom Hine (Clontarf) 0437 291 374 thine27@eq.edu.au

-) *Director of Clontarf Foundation* at the Dalby State High School
-) Indigenous boys program based from the school, giving 'in school' and 'classroom' support making school more enjoyable for the boys so they move on to complete year 12
-) Program targets Education, employment, sport, leadership and wellbeing

Jason Vella (Western Downs Outreach Program) 0490 375 562 jason@wdop.net.au

-) Youth groups run Thursday, Friday & Saturday nights each week from 6pm – 9pm, aimed at 16-24 year olds giving access to activities that are not religious or sport related. At the moment there are between 10-15 participants
-) Coming from David Littleproud's ICE Forums & PCYC's Breakfast of Champions is the need for a Local Drug Action Team, WDOP is willing to take the lead on this however they will need support from community groups and services. Three active members are needed to run the core of the organisation with multiple subcommittees within various towns in the region being involved
-) The soup kitchen/community lounge is still running and serving between 50-70 meals per session three times a week, with the lounge being open Monday to Friday

Tania Marshall (Arrow Energy) 4678 9050 tania.marshall@arrowenergy.com.au

-) *Senior Community Officer* in Dalby
-) Providing some funding for community groups within the region, next funding round closes in September, these are small community grants ranging from \$1000-\$8000
-) Please pop in and have a chat about any projects you may have running and discuss how they may fit within Arrow's guidelines and criteria to reduce the chance of not being successful in gaining requested funding

Lynda Hammond (CAP) 0474 475 325 lyndamaryrose@gmail.com

-) *Christens Against Poverty*, Run from local church – Dalby Christen Family
-) "Fence at the top of the cliff" – Money course. The CAP Money Course is absolutely free and clients are given an online budgeting tool that is user friendly, flexible and very empowering
-) "Ambulance at the bottom of the cliff" – Debt centre. Provide debt assistance, do not pay the bills but put people in touch with CAP who then get the client onto a sustainable budget and a repayment plan
-) CAP will take on negotiations with debt collectors, clients will no longer receive any harassing calls, emails or mail
-) Clients first step is to ring 1300 227 000, Lynda cannot take on a client without them contacting CAP through their 1300 number first

Andrew Phelan (Youth in Search) 0499 601 501 andrew.phelan@youthinsearch.org.au

-) Andrew is the new *Community Coordinator* for the Youth in Search foundation

-) Active in the Dalby Darling Down region for a while now, have been operating now for 30 years offering one of Australia's most affective youth intervention programs to over 30,000 young people within Australia to date
-) Program consists of weekend retreats, local support groups held weekly or fortnightly within local communities and also leadership training
-) Catering to at risk youth aged 14 to 20 years
-) Program begins with a weekend retreat which is run by young leaders going through Life skill sections that cover trust, communication, self-esteem, conflict resolution etc.
-) Have specially trained adult leaders who conduct group therapy sessions on topics such as family violence, grief, sexual assault, drug and alcohol abuse etc. Sessions are supervised by a clinical psychologist
-) Weekend retreats are followed up in each individual community by participants attending the local support groups in their area either weekly or fortnightly sessions
-) Looking for referrals and adult support volunteers
-) Next weekend retreat is the 21st July and registration close on the 7th July

Carolyn Tillman (WDRC) 1300 268 624 Carolyn.tillman@wdrc.qld.gov.au

-) Information gathering on services available for people in the community

Richard Kelly (Lives Lived Well) 4632 0899

-) *Counsellor* for the Dalby, Kingaroy, Tara, Chinchilla and Toowoomba region
-) In Dalby on Mondays and Tuesdays however Mondays are about to change so if anyone is wanting to make contact Tuesdays are the better days for now
-) Toowoomba is opening a group type program, if you have anyone who would be willing to travel to Toowoomba for group sessions please contact LLW on 1300 727 957 looking at expanding group program into Dalby in the next 6 months

Dennis Gothe (Mercy Family & Child Connect) 13 32 64 denise.gothe@mercyys.org.au

-) Working the Dalby, Jandowae, Ducklo and back to Toowoomba region
-) Referrals come through Schools, Health, self-referrals, Police & Child Safety
-) Based in Toowoomba working with families from 4 – 6 weeks on a weekly basis
-) Working with families venerable of going into the child protection system, trying to get support in place before that happens through early intervention
-) Clients can self-refer by calling 13 32 64 which will connect them to the closest Family & Child Connect service centre and from there service providers will try to see those people within a week times are from 7 – 10 days where as child safety system can take up to 3 – 4 months so unless it is a really standout child safety issues give Family & Child Connect a call

Con Harriman (Queensland Health) 4669 0501 con.harriman@health.qld.gov.au

-) *Clinical Nurse* with the Adult Mental Health Service based at the Dalby Hospital
-) Servicing the Western Downs area, Dalby, Chinchilla, Jandowae, Bell, Taroom, Miles, Tara and Wandoan
-) Also have a child and youth mental health person along with an old persons mental health worker
-) Case manage clients with moderate to server mental illness, clients can self-refer, come from within the hospital system, through GP's, families excreta. Have an intake and assessment process

Selena Kelly (Goondir) 4679 5900 s.kelly@goondir.org.au

-) *Big Buddy Program* for 12-17 year old indigenous students which aims to keep participants in school
-) Big Buddy Program runs in Dalby and Oakey there are currently 160 participants

-) Skills are gained through running a coffee van at various events and activities are run every Tuesday and Thursday afternoons at the Goondir programs building
-) Outreaching to Oakey, Miles, Chinchilla & Tara
-) Have acquired a health promotion trailer, helping youth understanding of the body, which also has a BBQ on the end run by the kids on the Big Buddy Program
-) Looking for volunteers to help out with the kids and drive a 33 seater coach which Goondir is happy to finance any licencing and drivers authorisations

Irene Tanks & Jenna Kennedy (Dalby Crisis Support) 4669 8499 da73580@bigpond.net.au

-) Have just moved location to 166 Cunningham St Dalby, and applied for some grants for some funding for a community hub so they are able to provide bathroom, laundry and kitchen facilities free of charge to the community and also looking at funding to provide homeless accommodation free of charge as well
-) Open hours are still 9.30am to 3pm weekly
-) The 12 week intervention program is still running, the aim is to get participants back on their feet, the program offers financial counsellors, help with housing etc.
-) Information and referral centre but can case manage clients for up to three months
-) Now a NILS provider through Good Shepard as opposed to assisting with application through Murilla Milles Community Centre which has made approval times much faster, 48 hours not the usual two weeks and as of the 1st July 2017 minimum loan amount will go up to \$1500 for first time applicants
-) NILS are available for Centrelink payment recipients for household items, car registrations excreta but will not cover debts

Maree Burton (St Vincent De Paul) 4662 3497 sj4405@svdpqld.org.au

-) Information gathering on services available for people in the community
-) St Vincent De Paul a Parenting Program starting on the 13th July, Wednesday mornings from 9.30am to 11.45am and ongoing for a six weeks period, located at MYCNC. Please register
-) A rising need for short term emergency accommodation for single man in particular but families as well

Rebecca Lee (MYCNC) 4662 0152 admin@mycnc.com.au

-) Have had some feedback in regards to some people not knowing there is an Interagency Meeting for all services for the region, will email through a flyer if everyone could please put on notice boards and forward through your networks
-) Extra office space has become available within the centre for both short and long term hire, please contact the centre for more information
-) When visiting the centre don't forget to replenish your business cards and flyers, we have had a lot of people looking for information on various services available within the Dalby area recently

Meeting Closed: 1.10pm

Next meeting to be held on the 18th July 2017 at 12pm